



## Job Description – Home Care Worker

SV Premier Healthcare Ltd

*Delivering compassionate, person-centred care in the community*

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### Job Title:

Home Care Worker

### Reports To:

Registered Manager / Care Coordinator

### Location:

Service users' homes across Belfast and South-Eastern Trust areas

### Hours:

Full-time (shift-based, including evenings and weekends)

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### Job Purpose

To provide high-quality, person-centered care that supports individuals to remain independent in their own homes. The role involves assisting service users with their daily living needs, promoting dignity, safety, wellbeing, and enabling them to live fulfilling lives within their community.

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### Key Responsibilities

#### Personal Care & Support

- Assist with personal care tasks including washing, dressing, toileting, grooming, and continence care.
- Support with mobility, transfers, and use of mobility aids when required.
- Assist with medication administration in line with SVP policies and training.

#### Daily Living Support

- Support with meal preparation, hydration, and nutrition.
- Carry out light household tasks such as tidying, cleaning, and laundry.



- Assist with shopping and community access as required.

## Emotional & Social Support

- Build positive, respectful relationships with service users and their families.
- Provide companionship, conversation, and reassurance to enhance emotional wellbeing.

## Record Keeping & Reporting

- Use SV Premier's digital care monitoring system (mobile app/tablet) to record visit notes, care tasks completed, wellbeing observations, and any concerns.
- Report safeguarding concerns, changes in needs, or risks to the Registered Manager promptly.

## Professional Practice

- Deliver care in line with SV Premier's values, policies, and regulatory standards.
- Maintain confidentiality and respect at all times.
- Work collaboratively with colleagues to ensure continuity and reliability of care.

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## Required Skills & Experience

### Essential

- Compassionate, caring, and patient nature.
- Good communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Flexibility to work evenings, weekends, and bank holidays, if required.
- Willingness to undertake mandatory training.
- Commitment to safeguarding and promoting the welfare of vulnerable individuals.
- Ability to follow care plans, policies, and professional boundaries.

### Desirable

- Previous experience in a care or support role.
  - NVQ/QCF Level 2 or 3 in Health and Social Care (or willingness to work towards).
  - Full UK driving license and access to own vehicle (if required for domiciliary visits).
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## Training & Compliance Requirements

- Enhanced AccessNI check (required).
- Mandatory care training (provided by SVP).
- Willingness to undertake ongoing professional development.

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## Benefits

- Comprehensive training and continuous professional development.
- Supportive management and team environment.
- Access to digital care tools to enhance efficiency and quality.
- Opportunities for progression within SV Premier Healthcare.

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## About SV Premier Healthcare Ltd

SV Premier Healthcare provides high-quality, personalised home care designed to promote independence, dignity, and wellbeing. With over 20 years' combined experience in social care and nursing, we are committed to delivering care that people can trust and truly feel.